

COVID-19 Daily Update

March 26, 2020

Dear Colleagues:

In order to provide updates on the evolving response and best practices in regards to the COVID-19 pandemic, AHP will be delivering brief, critical updates on an ongoing basis addressing important highlights and frequently asked questions.

Daily COVID-19 Response Call

AHP will be hosting a call at 12:15 pm each day to share new information and/or be available for provider questions and concerns. You may dial- in to 1 669 900 6833 and enter Meeting ID: 585 730 1255. Although we do not plan on showing any slides, you can also use your computer to listen to the call using <https://urmc.zoom.us/my/rsuttonahp>. If you need a little Zoom primer, please see the reference document [here](#).

SUNDAY COVID-19 Response Call

AHP will be hosting an update call at 7:00 pm this Sunday, March 29th to share new information and/or be available for provider questions and concerns. You may dial- in to **1 669 900 6833** and enter **Meeting ID: 585 730 1255**. You can also access the call via <https://urmc.zoom.us/my/rsuttonahp>

Urgent Surgical Cases

As reported in a recent call, urgent UR Medicine surgical cases in the Rochester-area will be performed at Highland Hospital. Today we learned that urgent surgical cases for patients age 15 and younger will not be performed at Highland: those surgeries will remain at the Golisano Children's Hospital.

Testing Guidance

We encourage providers to perform any Covid testing of patients that is specifically requested by their local health department, regardless of the patient's clinical status compared to the testing criteria laid out in the [Covid Testing Flowchart](#). Testing of patients (who would not otherwise meet testing criteria) at the health department's request will support disease tracking and tracing efforts.

Other than that nuance, there are no changes to our recommendation for testing: advise stable febrile patients with flu-like symptoms to remain at home in self-quarantine following the isolation guidelines [here](#); do not test or refer for testing. See the new Covid Testing Flowchart developed by UR Medicine providers for a more detailed algorithm [here](#). **This guidance may change as our capacity to test improves.**

Testing Results Reporting

We received an update from UR Medicine Labs indicating that Covid test results will be released to MyChart where patients may view them a day after being resulted. Additional information concerns Covid testing for inpatients who are discharged while their results are still pending: hospital discharge coordinators will communicate to the PCP office in the course of the warm handoff process that the patient has a pending Covid test, after which the PCP office assumes responsibility to follow up on those results and communicate with the patient.

New Resources Online

Mask Safety Guide: Tips to safely use a mask throughout the day

Telemedicine Resources: consolidated archive of Telemedicine reimbursement resources

We continue to partner with Dr. Mendoza and County Health Department officials on preparedness and response protocols and will convey information as it becomes available.

Thank you for your continued collaboration in this important public health endeavor.

All the best,



J. Chad Teeters, MD
Executive Medical Director



LJ Shipley, MD
Pediatric Medical Director



Renée Sutton
Senior Director, Provider
Relations

Practice Resources

[UR Medicine Urgent Care Centers](#)

[Swabbing Procedures](#)

[Screening Script](#)

[Pediatric Behavioral Health Resource](#)

[Breastfeeding and Coronavirus](#)

Project Teach: Seven Ways to Support Kids and Teens Through the Coronavirus Pandemic, in [English](#) and [Spanish](#)

[GCH Coronavirus Information for Families](#)

[Instructions for Home Isolation](#)

[Sample Office Signage](#)

[Community Resource Guide](#)

[Resources for Medically Complex Pediatric Patients](#)

[Pharmacy Pearl: COVID and Commonly Prescribed Drugs](#)

[NYS Shared Work Program](#)

[Provider Guide for Communicating About Covid](#)

[Covid Testing Flowchart](#)

COVID-19 Resource Links

American Academy of Pediatrics COVID-19 Site

<https://services.aap.org/en/pages/2019-novel-coronavirus-covid-19-infections/>

Archive of AHP COVID-19 Updates

<https://ahpnetwork.com/category/news/covid-19/>

Monroe County Health Department

<https://www2.monroecounty.gov/health-coronavirus>

CDC Coronavirus Site

<https://www.cdc.gov/coronavirus/2019-nCoV/index.html>

New York Department of Health Coronavirus site:

<https://www.health.ny.gov/diseases/communicable/coronavirus/>

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