

COVID-19 Daily Update

March 27, 2020

Dear Colleagues:

In order to provide updates on the evolving response and best practices in regards to the COVID-19 pandemic, AHP will be delivering brief, critical updates on an ongoing basis addressing important highlights and frequently asked questions.

SUNDAY COVID-19 Response Call

AHP will be hosting an update call at 7:00 pm this Sunday, March 29th to share new information and/or be available for provider questions and concerns. You may dial-in to **1 669 900 6833** and enter **Meeting ID: 585 730 1255**. You can also access the call via

<https://urmc.zoom.us/my/rsuttonahp>

Behavioral Health Consultation Teleconference – Additional times and new link!

The AHP Behavioral Health team as well as members from our pharmacy, care management and social work teams are available every **Tuesday and Thursday** morning from 7:30am – 8:00 am via zoom and/or phone. Dial in for just in-time, virtual consultation support for the behavioral health needs of both your pediatric and adult patients.

These are stressful times for everyone and the BH team is there for you and your practice. Questions may include anything from diagnostic evaluation/clarifications, medication or behavioral management, as well as system related concerns. **We invite you to join the call every Tuesday and Thursday at 7:30 am by clicking on the following zoom**

link: <https://urmc.zoom.us/j/948873484> **or by calling in:** (646) 876-9923, Meeting ID: 948 873 484

Update on Imaging Providers

University Medical Imaging (UMI): Appointments will not be accepted for follow-up or routine imaging. STAT imaging is available by appointment during normal business hours. Physician-ordered X-rays can be performed on a walk-in basis during normal business hours. All patients are screened at the door for temperature.

UR Medicine Imaging: The Penfield location is closed, and the Brockport and East River Road locations will be closed for routine and elective imaging until June. Weekend hours at these locations have been suspended.

Small Business Administration Resources

Various aspects of the Federal stimulus bill that passed today were discussed on today's call, including the appropriation that will provide access to low interest loans for small businesses. Under the provisions of these loans, if the employer maintains payroll, the portion of the loans used for covered payroll costs, interest on mortgage obligations, rent, and utilities would be forgiven. Learn more and apply [here](#).

Attention SMH and HH Medical Staff Members

The requirement for annual health screening (e.g. health update, PPD) has been suspended until further notice. This will help preserve supplies of PPE and allow clinicians to focus on patient care.

Testing Guidance

We continue to advise that stable febrile patients with flu-like symptoms remain at home in self-quarantine following the isolation guidelines [here](#); do not test or refer for testing. See the new Covid Testing Flowchart developed by UR Medicine providers for a more detailed algorithm [here](#). **This guidance may change as our capacity to test improves.**

We continue to partner with Dr. Mendoza and County Health Department officials on preparedness and response protocols and will convey information as it becomes available.

Thank you for your continued collaboration in this important public health endeavor.

All the best,



[J. Chad Teeters, MD](#)
Executive Medical Director



[LJ Shipley, MD](#)
Pediatric Medical Director



[Renée Sutton](#)
Senior Director, Provider
Relations

Practice Resources

[UR Medicine Urgent Care Centers](#)

[Swabbing Procedures](#)

[Screening Script](#)

[Pediatric Behavioral Health Resource](#)

[Breastfeeding and Coronavirus](#)

Project Teach: Seven Ways to Support Kids and Teens through the Coronavirus Pandemic, in [English](#) and [Spanish](#)

[GCH Coronavirus Information for Families](#)

[Mask Safety Guide](#)

[Instructions for Home Isolation](#)

[Sample Office Signage](#)

[Community Resource Guide](#)

[Resources for Medically Complex Pediatric Patients](#)

[Pharmacy Pearl: COVID and Commonly Prescribed Drugs](#)

[NYS Shared Work Program](#)

[Provider Guide for Communicating About Covid](#)

[Covid Testing Flowchart](#)

[Telemedicine Resources](#)

COVID-19 Resource Links

American Academy of Pediatrics COVID-19 Site

<https://services.aap.org/en/pages/2019-novel-coronavirus-covid-19-infections/>

Archive of AHP COVID-19 Updates
<https://ahpnetwork.com/category/news/covid-19/>

Monroe County Health Department
<https://www2.monroecounty.gov/health-coronavirus>

CDC Coronavirus Site
<https://www.cdc.gov/coronavirus/2019-nCoV/index.html>

New York Department of Health Coronavirus site:
<https://www.health.ny.gov/diseases/communicable/coronavirus/>

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