

## COVID-19 Daily Update

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March 28, 2020

Dear Colleagues:

In order to provide updates on the evolving response and best practices in regards to the COVID-19 pandemic, AHP will be delivering brief, critical updates on an ongoing basis addressing important highlights and frequently asked questions.

### REMINDER: COVID-19 Response Call TOMORROW Sunday, March 29th

AHP will be hosting an update call at 7:00 pm this Sunday, March 29th to share new information and/or be available for provider questions and concerns. You may dial-in to **1 669 900 6833** and enter **Meeting ID: 585 730 1255**. You can also access the call via

<https://urmc.zoom.us/my/rsuttonahp>

### UR Medicine Labs Patient Service Center Status

A number of UR Medicine Labs Patient Service Centers have closed; see the list [here](#). You may reassure patients with needed labs that precautions have been established to ensure their safety, including the requirement that patients with flu symptoms call into the office from the parking lot so a staff member can come out to mask them.

### Nebulizer Treatment and Aerosolization

We check in frequently with UR Medicine Infection Prevention on the question of whether nebulizer treatments cause aerosolization of the virus. IP confirmed again today that nebulizer treatments are not considered aerosol-generating procedures, while UR Medicine Emergency Medicine noted that their staff do not wear N95s for these treatments. We will discuss this topic on our Sunday call.

### No Changes: Testing Guidance

We continue to advise that stable febrile patients with flu-like symptoms remain at home in self-quarantine following the isolation guidelines [here](#); do not test or refer for testing. See the new Covid Testing Flowchart developed by UR Medicine providers for a more detailed algorithm [here](#). **This guidance may change as our capacity to test improves.**

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We continue to partner with Dr. Mendoza and County Health Department officials on preparedness and response protocols and will convey information as it becomes available.

Thank you for your continued collaboration in this important public health endeavor.

All the best,



**[J. Chad Teeters, MD](#)**  
Executive Medical Director



**[LJ Shipley, MD](#)**  
Pediatric Medical Director



**[Renée Sutton](#)**  
Senior Director, Provider  
Relations

### Practice Resources

**[UR Medicine Urgent Care Centers](#)**

**[Swabbing Procedures](#)**

**[Screening Script](#)**

**[Pediatric Behavioral Health Resource](#)**

**[Breastfeeding and Coronavirus](#)**

**Project Teach: Seven Ways to Support Kids and Teens Through the Coronavirus Pandemic, in [English](#) and [Spanish](#)**

**[GCH Coronavirus Information for Families](#)**

**[Mask Safety Guide](#)**

**[Small Business Administration Resources](#)**

**[Instructions for Home Isolation](#)**

**[Sample Office Signage](#)**

**[Community Resource Guide](#)**

**[Resources for Medically Complex Pediatric Patients](#)**

**[Pharmacy Pearl: COVID and Commonly Prescribed Drugs](#)**

**[NYS Shared Work Program](#)**

**[Provider Guide for Communicating About Covid](#)**

**[Covid Testing Flowchart](#)**

**[Telemedicine Resources](#)**

### COVID-19 Resource Links

American Academy of Pediatrics COVID-19 Site

**<https://services.aap.org/en/pages/2019-novel-coronavirus-covid-19-infections/>**

Archive of AHP COVID-19 Updates

**<https://ahpnetwork.com/category/news/covid-19/>**

Monroe County Health Department

**<https://www2.monroecounty.gov/health-coronavirus>**

CDC Coronavirus Site

**<https://www.cdc.gov/coronavirus/2019-nCoV/index.html>**

New York Department of Health Coronavirus site:

**<https://www.health.ny.gov/diseases/communicable/coronavirus/>**

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