

COVID-19 Daily Update

March 29, 2020

Dear Colleagues:

In order to provide updates on the evolving response and best practices in regards to the COVID-19 pandemic, AHP will be delivering brief, critical updates on an ongoing basis addressing important highlights and frequently asked questions.

TODAY: COVID-19 Response Call Sunday, March 29th

AHP will be hosting an update call at 7:00 pm tonight Sunday, March 29th to share new information and/or be available for provider questions and concerns. You may dial-in to **1 669 900 6833** and enter **Meeting ID: 585 730 1255**. You can also access the call via <https://urmc.zoom.us/my/rsuttonahp>

Tomorrow, Monday March 30th, this call will be held at 12:15 pm using the same dial in information provided above.

Medicare Accelerated Payment Program

CMS has expanded the Medicare accelerated payment program, which is intended to provide necessary funds to providers when there is a disruption in claims submission and/or claims processing. The agency will provide accelerated or advance payments during the COVID-19 public health emergency to any Medicare provider/supplier who submits a request to the appropriate Medicare Administrative Contractor (MAC) and meets the required qualifications. The funds will be recouped by CMS after a certain timeframe. Practices can call the NGS COVID-19 hotline at 888-802-3898 for more information. The application to access these funds can be found [here](#).

Imaging at UR Medicine Urgent Care

We have learned that only the UR Medicine Urgent Care locations at Pittsford and Greece will accept imaging orders from community PCPs. The Penfield and Henrietta locations are only able to accept walk-in imaging orders from UR-employed providers. When sending your patients to the Pittsford or Greece urgent care locations for imaging, provide the patient with written orders or fax the orders to (585) 203-1060 (Pittsford) or (585) 227-2751 (Greece).

Pharmacy Pearl: Asthma Medication Access During the Outbreak

In response to reports that asthma medications have been increasingly difficult to obtain, our Pharmacy Team is sharing the Pharmacy Pearl located [here](#) to provide guidance on substitutes and other strategies for assisting patients. Contact the [Pharmacy Team](#) if you have questions.

No Changes: Testing Guidance

We continue to advise that stable febrile patients with flu-like symptoms remain at home in self-quarantine following the isolation guidelines [here](#); do not test or refer for testing. See the new Covid Testing Flowchart developed by UR Medicine providers for a more detailed algorithm [here](#). **This guidance may change as our capacity to test improves.**

New Online Resources

[Masking Infographic](#): Helpful info for staff on appropriate masking

[Small Business Owner's Guide to CARES Act](#): Guide to the new stimulus act and resources for small business owners

[CARES Act and Healthcare FAQs](#): Review of healthcare provisions in the Federal stimulus

We continue to partner with Dr. Mendoza and County Health Department officials on preparedness and response protocols and will convey information as it becomes available.

Thank you for your continued collaboration in this important public health endeavor.

All the best,



[J. Chad Teeters, MD](#)
Executive Medical Director



[LJ Shipley, MD](#)
Pediatric Medical Director



[Renée Sutton](#)
Senior Director, Provider
Relations

Practice Resources

[UR Medicine Urgent Care Centers](#)

[Swabbing Procedures](#)

[Screening Script](#)

[Pediatric Behavioral Health Resource](#)

[Breastfeeding and Coronavirus](#)

Project Teach: Seven Ways to Support Kids and Teens Through the Coronavirus Pandemic, in [English](#) and [Spanish](#)

[GCH Coronavirus Information for Families](#)

[Mask Safety Guide](#)

[Small Business Administration Resources](#)

[Instructions for Home Isolation](#)

[Sample Office Signage](#)

[Community Resource Guide](#)

[Resources for Medically Complex Pediatric Patients](#)

[Pharmacy Pearl: COVID and Commonly Prescribed Drugs](#)

[NYS Shared Work Program](#)

[Provider Guide for Communicating About Covid](#)

[Covid Testing Flowchart](#)

[Telemedicine Resources](#)

COVID-19 Resource Links

American Academy of Pediatrics COVID-19 Site

<https://services.aap.org/en/pages/2019-novel-coronavirus-covid-19-infections/>

Archive of AHP COVID-19 Updates
<https://ahpnetwork.com/category/news/covid-19/>

Monroe County Health Department
<https://www2.monroecounty.gov/health-coronavirus>

CDC Coronavirus Site
<https://www.cdc.gov/coronavirus/2019-nCoV/index.html>

New York Department of Health Coronavirus site:
<https://www.health.ny.gov/diseases/communicable/coronavirus/>

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