

COVID-19 Daily Update

March 30, 2020

Dear Colleagues:

In order to provide updates on the evolving response and best practices in regards to the COVID-19 pandemic, AHP will be delivering brief, critical updates on an ongoing basis addressing important highlights and frequently asked questions.

TOMORROW: Behavioral Health Consultation Teleconference

The AHP Behavioral Health team as well as members from our pharmacy, care management and social work teams are available every **Tuesday and Thursday** morning from 7:30am – 8:00 am via zoom and/or phone. Dial in for just in-time, virtual consultation support for the behavioral health needs of both your pediatric and adult patients.

We invite you to join the call tomorrow at 7:30 am by clicking on the following zoom link: <https://urmc.zoom.us/j/948873484> or by calling in: (646) 876-9923, Meeting ID: 948 873 484

PPE Pickup

Practices eligible for AHP-provisioned PPE may pick up their supply on Wednesday, April 1st between 9:00 and 10:30 am. Practices were contacted via email earlier today with specific instructions for the pickup. Contact [Renee Sutton](#) with any questions.

Daily COVID-19 Response Call

AHP will be hosting a call at 12:15 pm each weekday to share new information and/or be available for provider questions and concerns. You may dial-in to 1 669 900 6833 and enter Meeting ID: 585 730 1255. Although we do not plan on showing any slides, you can also use your computer to listen to the call using <https://urmc.zoom.us/my/rsuttonahp>. If you need a little Zoom primer, please see the reference document [here](#).

Universal Masking at UR Medicine, Rochester Regional

As announced on today's call, UR Medicine and Rochester Regional will institute universal masking starting at 7:00 pm, tomorrow March 31st. For UR Medicine, all personnel within inpatient, urgent care, procedure and clinic locations will be required to wear a mask at all times. UR Medicine made the decision to mask their entire health care workforce as a preventive strategy for reducing inadvertent exposure.

This information is provided as an FYI: we do not mean to suggest that universal masking within your practice setting is necessary or even desirable. Check out the infographic [here](#) for guidance on appropriate masking.

Save the Date: Supporting Independent Practice through the CARES Act: Practical Guidance from Local Experts

Please hold 7:00 pm on Wednesday April 1st for this teleconference featuring local experts who will assist you with navigating the resources available to independent practices under the CARES Act. Dial-in information will be provided in tomorrow's update.

VIDEO: Covid-19: Protecting Your Family by Dr. Dave Price

We believe clinical staff in your practice will find the video linked [here](#) informative and

empowering as we prepare to treat growing numbers of COVID-19 patients. It offers simple, practical advice for keeping ourselves and family members safe from the virus, learned on the front lines by a critical-care intensivist at Weill-Cornell Medical Center in New York City.

No Changes: Testing Guidance

We continue to advise that stable febrile patients with flu-like symptoms remain at home in self-quarantine following the isolation guidelines [here](#); do not test or refer for testing. See the new Covid Testing Flowchart developed by UR Medicine providers for a more detailed algorithm [here](#).
****New guidance on testing will be forthcoming soon.****

We continue to partner with Dr. Mendoza and County Health Department officials on preparedness and response protocols and will convey information as it becomes available.

Thank you for your continued collaboration in this important public health endeavor.

All the best,



[J. Chad Teeters, MD](#)
Executive Medical Director



[LJ Shipley, MD](#)
Pediatric Medical Director



[Renée Sutton](#)
Senior Director, Provider Relations

Practice Resources

[Clinical](#)

- [Covid Testing Flowchart](#)
- [Masking Infographic](#)
- [UR Medicine Urgent Care Centers](#)
- [Mask Safety Guide](#)
- [Swabbing Procedures](#)
- [Screening Script](#)
- [Provider Guide for Communicating About Covid](#)

[Business](#)

- [Small Business Owner's Guide to CARES Act](#)
- [CARES Act and Healthcare FAQs](#)
- [Small Business Administration Resources](#)
- [Medicare Accelerated Payment Program](#)
- [NYS Shared Work Program](#)
- [Telemedicine Resources](#)
- [Sample Office Signage](#)

[Pediatrics](#)

- [Project Teach: Seven Ways to Support Kids and Teens Through the Coronavirus Pandemic, in English and Spanish](#)
- [Golisano Children's Hospital Coronavirus Information for Families](#)
- [Resources for Medically Complex Pediatric Patients](#)

[Patient Resources](#)

- [Instructions for Home Isolation](#)
- [Pediatric Behavioral Health Resource](#)
- [Breastfeeding and Coronavirus](#)
- [Community Resource Guide](#)

[Pharmacy](#)

- [COVID and Commonly Prescribed Drugs](#)
- [Asthma Medication Access During the Outbreak](#)

COVID-19 Resource Links

<https://services.aap.org/en/pages/2019-novel-coronavirus-covid-19-infections/>

Archive of AHP COVID-19 Updates

<https://ahpnetwork.com/category/news/covid-19/>

Monroe County Health Department

<https://www2.monroecounty.gov/health-coronavirus>

CDC Coronavirus Site

<https://www.cdc.gov/coronavirus/2019-nCoV/index.html>

New York Department of Health Coronavirus site:

<https://www.health.ny.gov/diseases/communicable/coronavirus/>

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