

COVID-19 Daily Update

April 13, 2020

Dear Colleagues:

In order to provide updates on the evolving response and best practices related to the COVID-19 pandemic, AHP will be delivering brief, critical updates on an ongoing basis addressing important highlights and frequently asked questions.

TOMORROW: Behavioral Health Consultation - April 14th, 7:30 am

Join the AHP Behavioral Health team as well as members from our pharmacy, care management and social work teams every **Tuesday and Thursday** morning from 7:30am – 8:00 am via Zoom and/or phone for just in-time, virtual consultation support for the behavioral health needs of both your pediatric and adult patients. **Click on the zoom link: <https://urmc.zoom.us/j/948873484> or dial in:** (646) 876-9923, Meeting ID: 948 873 484

Daily COVID-19 Response Call

AHP will be hosting a call at 12:15 pm each weekday to share new information and/or be available for provider questions and concerns. Please dial-in to 1 669 900 6833 and enter Meeting ID: 585 730 1255 or click <https://urmc.zoom.us/my/rsuttonahp>.

Please Return Practice Financial Status Survey

Independent primary care (ob/gyn, family medicine, pediatrics and internal medicine) are asked to complete the survey regarding practice financial status that was distributed this past Saturday. We are asking for this information in order to advocate collectively for financial relief on behalf of our independent primary care practices. Completed surveys can be emailed to [LJ Shipley MD](mailto:LJ.Shipley@urmc.edu).

Monroe County Medical Society Telemedicine Webinar

MCMS will host a telemedicine webinar with Excellus on Wednesday, April 15th from 2:00 to 3:00 pm. This event does not require pre-registration; just click [here](#) to login when the webinar begins Wednesday.

New Resources Online

[April 10 Excellus COVID Communications Reference](#): Compendium of all Excellus COVID-19 communications to providers

[April 10 Excellus Telehealth Audio Only Option for E/M visits](#): Telehealth update noting that E/M codes can be used for audio only visits for some lines of business

[April 10 Excellus Use of Telehealth for PT OT ST Therapy Visits](#): Guidance on telehealth for physical, speech and occupational therapies

[Breastfeeding During COVID-19](#): Virtual meetings and support groups for nursing moms and families

No Changes: COVID Testing Guidance

We continue to advise that stable febrile patients with flu-like symptoms remain at home in self-quarantine following the isolation guidelines [here](#); do not test or refer for testing. See the new Covid Testing Flowchart developed by UR Medicine providers for a more detailed algorithm [here](#).

We continue to partner with Dr. Mendoza and County Health Department officials on preparedness and response protocols and will convey information as it becomes available.

Thank you for your continued collaboration in this important public health endeavor.

All the best,



[J. Chad Teeters, MD](#)
Executive Medical Director



[LJ Shipley, MD](#)
Pediatric Medical Director



[Renée Sutton](#)
Senior Director, Provider
Relations

Practice Resources on ahpnetwork.com

[Daily Updates Archive](#)

[Patient Resources Archive](#)

[Clinical Resources Archive](#)

[Business Resources Archive](#)

[Behavioral Health Archive](#)

[Payer Information Archive](#)

[Pediatric Resources Archive](#)

[Telemedicine Resources Archive](#)

[COVID Pharmacy Archive](#)

COVID-19 Resource Links

[Golisano Children's Hospital Coronavirus Information for Families](#)

Project Teach: Seven Ways to Support Kids and Teens Through the Coronavirus Pandemic, in [English](#) and [Spanish](#)

[American Academy of Pediatrics COVID-19 Site](#)

[Monroe County Health Department](#)

[CDC Coronavirus Site](#)

[New York Department of Health Coronavirus site](#)

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