

COVID-19 Daily Update

April 15, 2020

Dear Colleagues:

In order to provide updates on the evolving response and best practices related to the COVID-19 pandemic, AHP will be delivering brief, critical updates on an ongoing basis addressing important highlights and frequently asked questions.

TOMORROW: Behavioral Health Consultation - April 16th, 7:30 am

Join the AHP Behavioral Health team as well as members from our pharmacy, care management and social work teams every **Tuesday and Thursday** morning from 7:30am – 8:00 am via Zoom and/or phone for just in-time, virtual consultation support for the behavioral health needs of both your pediatric and adult patients. **Click on the zoom link: <https://urmc.zoom.us/j/948873484> or dial in: (646) 876-9923, Meeting ID: 948 873 484**

Daily COVID-19 Response Call

AHP will be hosting a call at 12:15 pm each weekday to share new information and/or be available for provider questions and concerns. Please dial-in to 1 669 900 6833 and enter Meeting ID: 585 730 1255 or click <https://urmc.zoom.us/my/rsuttonahp>.

Serologic Testing Coming Soon to UR Medicine

As reviewed on today's call, COVID serologic testing may be available through UR Medicine in the coming weeks. It's anticipated that UR Medicine Labs will be in a position within 7 - 10 days to send out serologic testing specimens to reference labs. Upon implementation and validation of the necessary equipment and instrumentation, in-house testing will then be available. We will keep you up to date on the progress of this initiative.

New Content on GCH Website

The Golisano Children's Hospital website has been recently updated with additional resources including advice from experts on managing day-to-day family life during the outbreak, videos, age-appropriate workbooks, telehealth best practices for patients and more. Click [here](#) to view this new content.

New Online Resources

[UnitedHealthcare Telehealth Coding Guidance](#): Coding guidance illustrated through a variety of patient encounter scenarios

No Changes: COVID Testing Guidance

We continue to advise that stable febrile patients with flu-like symptoms remain at home in self-quarantine following the isolation guidelines [here](#); do not test or refer for testing. See the new Covid Testing Flowchart developed by UR Medicine providers for a more detailed algorithm [here](#).

We continue to partner with Dr. Mendoza and County Health Department officials on preparedness and response protocols and will convey information as it becomes available.

Thank you for your continued collaboration in this important public health endeavor.

All the best,



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COVID-19 Resource Links

[Golisano Children's Hospital Coronavirus Information for Families](#)

Project Teach: Seven Ways to Support Kids and Teens Through the Coronavirus Pandemic, in [English](#) and [Spanish](#)

[American Academy of Pediatrics COVID-19 Site](#)

[Monroe County Health Department](#)

[CDC Coronavirus Site](#)

[New York Department of Health Coronavirus site](#)

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