

## COVID-19 Daily Update

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April 16, 2020

Dear Colleagues:

In order to provide updates on the evolving response and best practices related to the COVID-19 pandemic, AHP will be delivering brief, critical updates on an ongoing basis addressing important highlights and frequently asked questions.

### **NEW ZOOM INFO: Daily COVID-19 Response Call**

AHP will be hosting a call at 12:15 pm each weekday to share new information and/or be available for provider questions and concerns. Please **dial-in to 1 669 900 6833** and enter **Meeting ID: 989 6918 4459** or click <https://urmc.zoom.us/j/98969184459>

### **Zoom Consults With UR Medicine Imaging Now Available**

UR Medicine Imaging Sciences is deploying Zoom conferencing as an alternative for in-person consults with radiologists while we practice social distancing. To review an image with a radiologist, **please wait for the report to be generated, then call the Imaging Information Center at (585) 273-3400 to request a consult.** Depending on the type of consult needed, requests will be routed to the Imaging sub-specialty or resident who will send a Zoom meeting link for the consult. Both the provider and radiologist will be able to review the image through Zoom screen sharing. This consult service is available 24/7.

### **Testing Poll Results**

As UR Medicine Labs increases COVID testing capacity, there may be potential to loosen testing guidelines for primary care. On today's call we conducted a poll to gauge community providers' willingness to perform COVID testing in their offices and the volume of testing anticipated. Thirty-eight participants responded, with 29 indicating a desire to perform testing. Of those willing to test, 76% anticipated performing testing on 10 or fewer patients per day. AHP will keep our community providers informed as we continue to collaborate with UR Medicine on appropriate testing guidelines.

### **New Resources Online**

**Excellus Telehealth Info for Behavioral Health**: Telehealth guidance for psychological testing and other mental health services

**Screening Time**: Resources related to screening processes for maternal depression, developmental concerns, and social determinants of health. Training resources are free, but only American Academy of Pediatrics members earn MOC or CME.

### **No Changes: COVID Testing Guidance**

We continue to advise that stable febrile patients with flu-like symptoms remain at home in self-quarantine following the isolation guidelines [here](#); do not test or refer for testing. See the new Covid Testing Flowchart developed by UR Medicine providers for a more detailed algorithm [here](#).

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We continue to partner with Dr. Mendoza and County Health Department officials on preparedness and response protocols and will convey information as it becomes available.

Thank you for your continued collaboration in this important public health endeavor.

All the best,



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Executive Medical Director



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Pediatric Medical Director



[Renée Sutton](#)  
Senior Director, Provider  
Relations

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[Daily Updates Archive](#)

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[Business Resources Archive](#)

[Behavioral Health Archive](#)

[Payer Information Archive](#)

[Pediatric Resources Archive](#)

[Telemedicine Resources Archive](#)

[COVID Pharmacy Archive](#)

## COVID-19 Resource Links

[Golisano Children's Hospital Coronavirus Information for Families](#)

Project Teach: Seven Ways to Support Kids and Teens Through the Coronavirus Pandemic, in [English](#) and [Spanish](#)

[American Academy of Pediatrics COVID-19 Site](#)

[Monroe County Health Department](#)

[CDC Coronavirus Site](#)

[New York Department of Health Coronavirus site](#)

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