

COVID-19 Daily Update

April 17, 2020

Dear Colleagues:

In order to provide updates on the evolving response and best practices related to the COVID-19 pandemic, AHP will be delivering brief, critical updates on an ongoing basis addressing important highlights and frequently asked questions.

No COVID Call Sunday, April 19th

As we mentioned on today's call, we will not be conducting a COVID response call on Sunday April 19th. We hope you all have a safe and restful weekend. We resume our normal call schedule on Monday, April 20th with a call at 12:15 pm.

Medicare Provider Relief Fund

Providers have begun to receive disbursements from the Medicare Provider Relief Fund, a federal relief program for healthcare providers that is based on providers' historical Medicare fee-for-service billing. If your practice has received a payout, you must complete the attestation process within 30 days of receipt of the payment. Click [here](#) for a link to the attestation portal.

If you have not yet received a payment but believe you should have, you may contact UnitedHealth Group (UHG) which is administering the Medicare Provider Relief Fund under contract with HHS. UHG Provider Relations may be reached at 866-569-3522.

PPP and EIDL Application Status

The Rochester Area Community Foundation recently shared some Paycheck Protection Program and Economic Injury Disaster Loan guidance that they received from Senator Kirsten Gillibrand's office:

- If your loan has been approved with a SBA set-aside number, your loan was approved under the initial CARES Act appropriation. The funds will be disbursed in accordance with the lender's closing process.
- If you submitted an application with a lender and received an internal lender approval without a SBA approval and set-aside number, check with the lender on your application's status.
- If you submitted an application and have not received a communication from the lender related to the loan approval, the lender will not be able to process those loans at this time.
- If you have questions related to your application, contact your lender.

New Dates Added For Facilitating Difficult Conversations About COVID

Hosted by UR Medicine behavioral health and palliative care experts, these Zoom webinars give providers tips and scripts that facilitate advance care planning conversations with patients who may be impacted by the outbreak. A session for outpatient providers was recently added: 7:00 am on April 22nd and 12:00 pm on April 23rd. Click [here](#) for dial in information.

No Changes: COVID Testing Guidance

We continue to advise that stable febrile patients with flu-like symptoms remain at home in self-quarantine following the isolation guidelines [here](#); do not test or refer for testing. See the new Covid Testing Flowchart developed by UR Medicine providers for a more detailed algorithm [here](#).

We continue to partner with Dr. Mendoza and County Health Department officials on preparedness and response protocols and will convey information as it becomes available.

Thank you for your continued collaboration in this important public health endeavor.

All the best,



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COVID-19 Resource Links

[Golisano Children's Hospital Coronavirus Information for Families](#)

Project Teach: Seven Ways to Support Kids and Teens Through the Coronavirus Pandemic, in [English](#) and [Spanish](#)

[American Academy of Pediatrics COVID-19 Site](#)

[Monroe County Health Department](#)

[CDC Coronavirus Site](#)

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