

COVID-19 Daily Update

April 1, 2020

Dear Colleagues:

In order to provide updates on the evolving response and best practices in regards to the COVID-19 pandemic, AHP will be delivering brief, critical updates on an ongoing basis addressing important highlights and frequently asked questions.

Upcoming Calls

TONIGHT: Call for Pediatric Practices - April 1st, 7:00 pm

Participating pediatricians are invited to join LJ Shipley at 7:00 pm this Wednesday April 1st for a focused Pediatric PCP Advisory Committee meeting to discuss a community-wide approach to well child care beyond the current outlined essential visits. We hope at least one pediatrician from each practice will dial in. Please dial-in to 1 669 900 6833 and enter Meeting ID: 585 730 1255 or click <https://urmc.zoom.us/my/rsuttonahp>.

TOMORROW: Behavioral Health Consultation - April 2nd, 7:30 am

Join the AHP Behavioral Health team as well as members from our pharmacy, care management and social work teams every **Tuesday and Thursday** morning from 7:30am – 8:00 am via Zoom and/or phone for just in-time, virtual consultation support for the behavioral health needs of both your pediatric and adult patients. **Click on the zoom link: <https://urmc.zoom.us/j/948873484> or dial in:** (646) 876-9923, Meeting ID: 948 873 484

TOMORROW: Practice Managers Meeting - April 2nd, 8:00 am

Practice managers and administrators from AHP-participating primary care practices are invited to join us for a call at 8:00 am to learn more about Get Well Loop, review the latest online business and payer resources and to share best practices and discuss practice administrative issues related to the COVID-19 outbreak. Please dial-in to 1 669 900 6833 and enter Meeting ID: 585 730 1255 or click <https://urmc.zoom.us/my/rsuttonahp>.

Every Weekday: COVID-19 Response Call, 12:15 pm

AHP will be hosting a call at 12:15 pm each weekday to share new information and/or be available for provider questions and concerns. Please dial-in to 1 669 900 6833 and enter Meeting ID: 585 730 1255 or click <https://urmc.zoom.us/my/rsuttonahp>.

CMS Waivers Impacting Home Care

UR Medicine Home Care has shared some information regarding waivers from CMS that directly impact the agency's work with physician practices and their Medicare patients. Communicated via the CMS notification found [here](#), the new guidance indicates:

1. It is now allowable to have a Nurse Practitioner, Clinical Nurse Specialist, or Physician Assistant order and sign for home care services.
2. The definition of home bound has been expanded: a beneficiary is considered homebound when their physician advises them not to leave the home because of a confirmed or suspected COVID-19 diagnosis or if the patient has a condition that makes them more susceptible to contract COVID-19.

Contact [Karen Ihrman](#) at UR Medicine Home Care if you have any questions.

No Changes: COVID Testing Guidance

We continue to advise that stable febrile patients with flu-like symptoms remain at home in self-quarantine following the isolation guidelines [here](#); do not test or refer for testing. See the new Covid Testing Flowchart developed by UR Medicine providers for a more detailed algorithm [here](#).
****New guidance on testing may be forthcoming soon.****

Flu Testing Guidance

As discussed on today's call, we are recommending that practices discontinue point-of-care flu testing. As testing availability does not currently warrant COVID testing in mildly symptomatic individuals and because there is concern about COVID transmission for staff processing rapid flu swabs in the office (coupled with declining flu prevalence), the current advice is to cease point-of-care flu testing to minimize risk to staff.

New Resources

[PPE Mask Fit Check and Face Shield Video](#)

[Medent Video Visit Tips](#)

[New Application for FFS Medicare Accelerated Payment](#)

[Medicaid COVID-19 Telehealth FAQs](#)

[Application for Small Business Paycheck Protection Program](#)

[Behavioral Health Archive](#) with new resources:

- [BH Crisis Support](#)
- [BH Referral Resources](#): includes info about the NYS COVID-19 Emotional Support line (844) 863-931
- [BH Consultation Info](#)

We continue to partner with Dr. Mendoza and County Health Department officials on preparedness and response protocols and will convey information as it becomes available.

Thank you for your continued collaboration in this important public health endeavor.

All the best,



[J. Chad Teeters, MD](#)
Executive Medical Director



[LJ Shipley, MD](#)
Pediatric Medical Director



[Renée Sutton](#)
Senior Director, Provider Relations

Practice Resources on ahpnetwork.com

[Daily Updates Archive](#)

[Patient Resources Archive](#)

[Clinical Resources Archive](#)

[Business Resources Archive](#)

[Behavioral Health Archive](#)

[Payer Information Archive](#)

[Pediatric Resources Archive](#)

[Telemedicine Resources Archive](#)

COVID-19 Resource Links

[Golisano Children's Hospital Coronavirus Information for Families](#)

Project Teach: Seven Ways to Support Kids and Teens Through the Coronavirus Pandemic, in [English](#) and [Spanish](#)

[American Academy of Pediatrics COVID-19 Site](#)

[Monroe County Health Department](#)

[CDC Coronavirus Site](#)

[New York Department of Health Coronavirus site](#)

To access more information on the value of AHP

Visit our website



Connect with us

