

COVID-19 Daily Update

April 3, 2020

Dear Colleagues:

In order to provide updates on the evolving response and best practices in regards to the COVID-19 pandemic, AHP will be delivering brief, critical updates on an ongoing basis addressing important highlights and frequently asked questions.

TONIGHT: Independent Practice Meeting with Congressman Joe Morelle

All private, primary care practices (adult and pediatric) are invited to attend a teleconference this evening, April 3rd with Congressman Joe Morelle. The call begins at 7:00 pm and will be an opportunity to discuss the outbreak's impact on private practice finances and to learn more about Small Business Administration and other resources. You may dial in to **1 669 900 6833** and enter **Meeting ID: 585 730 1255**. You can also access the call via <https://urmc.zoom.us/my/rsuttonahp>

SUNDAY COVID-19 Response Call

AHP will be hosting an update call at 7:00 pm this Sunday, April 5th to share new information and/or be available for provider questions and concerns. You may dial-in to **1 669 900 6833** and enter **Meeting ID: 585 730 1255**. You can also access the call via <https://urmc.zoom.us/my/rsuttonahp>

Save the Date: PPE Pickup

We are planning another PPE pick-up for next Wednesday, April 8th between 9:00 and 10:30 am. Eligible practices will be contacted early next week and asked about current PPE need. Detailed instructions about the pickup will be provided at that time as well. Contact [Renee Sutton](#) with any questions.

REMINDER: Primary Care Advocacy Survey

Private, primary care practices are reminded to please respond to the payer advocacy survey and request for information that was sent out via email today. Contact [LJ Shipley](#) with any questions.

Medicare: New POS Guidance for Telehealth

CMS announced on March 30th that telehealth claims for Medicare beneficiaries should be billed with the POS that would have been used if the patient were being seen face-to-face (typically POS 11) along with modifier 95. These claims will then process with the higher non-facility rate. Read more [here](#).

No Changes: COVID Testing Guidance

We continue to advise that stable febrile patients with flu-like symptoms remain at home in self-quarantine following the isolation guidelines [here](#); do not test or refer for testing. See the new Covid Testing Flowchart developed by UR Medicine providers for a more detailed algorithm [here](#).
****New guidance on testing may be forthcoming soon.****

No Changes: Flu Testing Guidance

Based on declining flu prevalence and increasing COVID prevalence, we are recommending that practices discontinue point-of-care flu testing. As testing availability does not currently warrant COVID testing in mildly symptomatic individuals and because

there is concern about COVID transmission for staff processing rapid flu swabs in the office, the current advice is to cease point-of-care flu testing to minimize risk to staff.

We continue to partner with Dr. Mendoza and County Health Department officials on preparedness and response protocols and will convey information as it becomes available.

Thank you for your continued collaboration in this important public health endeavor.

All the best,



[J. Chad Teeters, MD](#)
Executive Medical Director



[LJ Shipley, MD](#)
Pediatric Medical Director



[Renée Sutton](#)
Senior Director, Provider
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COVID-19 Resource Links

[Golisano Children's Hospital Coronavirus Information for Families](#)

Project Teach: Seven Ways to Support Kids and Teens Through the Coronavirus Pandemic, in [English](#) and [Spanish](#)

[American Academy of Pediatrics COVID-19 Site](#)

[Monroe County Health Department](#)

[CDC Coronavirus Site](#)

[New York Department of Health Coronavirus site](#)

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