

COVID-19 Daily Update

April 4, 2020

Dear Colleagues:

In order to provide updates on the evolving response and best practices in regards to the COVID-19 pandemic, AHP will be delivering brief, critical updates on an ongoing basis addressing important highlights and frequently asked questions.

TOMORROW: SUNDAY, April 5th COVID-19 Response Call

AHP will be hosting an update call at 7:00 pm tomorrow evening, Sunday, April 5th to share new information and/or be available for provider questions and concerns. You may dial-in to **1 669 900 6833** and enter **Meeting ID: 585 730 1255**. You can also access the call via <https://urmc.zoom.us/my/rsuttonahp>

Follow-Up on Teleconference with Congressman Joe Morelle

Many thanks to all independent practices that participated in last night's teleconference with Congressman Joe Morelle. Your feedback on the outbreak's impact on private practice finances was impactful and just the beginning of what will be ongoing dialogue with our leaders.

In the coming days we will be sharing an opportunity for additional focused advocacy at the state level regarding these same issues. We will also pursue an opportunity for practices to connect with local experts on the Small Business Administration and other CARES resources as soon as sufficient details about these programs emerge.

New Resources

Zoom Meeting Security

Zoom security issues have been in the news, and we want to ensure that practices using the AHP-provisioned Zoom licenses and their patients are confident that their telehealth visits are secure. Click [here](#) to review the Zoom Meeting Security resource that outlines additional steps for ensuring telehealth visit security.

NYS DOH Health Advisory for PPE Shortage

Click [here](#) to read the recent DOH health advisory with strategies for optimizing PPE during shortages.

REMINDER: Primary Care Advocacy Survey

Private, primary care practices are reminded to please respond to the payer advocacy survey and request for information that was sent out via email on Friday. Contact [LJ Shipley](#) with any questions.

No Changes: COVID Testing Guidance

We continue to advise that stable febrile patients with flu-like symptoms remain at home in self-quarantine following the isolation guidelines [here](#); do not test or refer for testing. See the new Covid Testing Flowchart developed by UR Medicine providers for a more detailed algorithm [here](#).

****New guidance on testing may be forthcoming soon.****

No Changes: Flu Testing Guidance

Based on declining flu prevalence and increasing COVID prevalence, we are recommending that

practices discontinue point-of-care flu testing. As testing availability does not currently warrant COVID testing in mildly symptomatic individuals and because there is concern about COVID transmission for staff processing rapid flu swabs in the office, the current advice is to cease point-of-care flu testing to minimize risk to staff.

We continue to partner with Dr. Mendoza and County Health Department officials on preparedness and response protocols and will convey information as it becomes available.

Thank you for your continued collaboration in this important public health endeavor.

All the best,



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Executive Medical Director



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Pediatric Medical Director



[Renée Sutton](#)
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COVID-19 Resource Links

[Golisano Children's Hospital Coronavirus Information for Families](#)

Project Teach: Seven Ways to Support Kids and Teens Through the Coronavirus Pandemic, in [English](#) and [Spanish](#)

[American Academy of Pediatrics COVID-19 Site](#)

[Monroe County Health Department](#)

[CDC Coronavirus Site](#)

[New York Department of Health Coronavirus site](#)

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