

## COVID-19 Daily Update

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April 6, 2020

Dear Colleagues:

In order to provide updates on the evolving response and best practices related to the COVID-19 pandemic, AHP will be delivering brief, critical updates on an ongoing basis addressing important highlights and frequently asked questions.

### **TOMORROW: Behavioral Health Consultation - April 7th, 7:30 am**

Join the AHP Behavioral Health team as well as members from our pharmacy, care management and social work teams every **Tuesday and Thursday** morning from 7:30am – 8:00 am via Zoom and/or phone for just in-time, virtual consultation support for the behavioral health needs of both your pediatric and adult patients. **Click on the zoom link: <https://urmc.zoom.us/j/948873484> or dial in:** (646) 876-9923, Meeting ID: 948 873 484

### **Daily COVID-19 Response Call**

AHP will be hosting a call at 12:15 pm each weekday to share new information and/or be available for provider questions and concerns. Please dial-in to 1 669 900 6833 and enter Meeting ID: 585 730 1255 or click <https://urmc.zoom.us/my/rsuttonahp>.

### **Save the Date: PPE Pickup**

We are planning another PPE pick-up for next Wednesday, April 8th between 9:00 and 10:30 am. Eligible practices requesting PPE will be provided detailed instructions about this pickup. Contact [Renee Sutton](#) with any questions.

### **Independent Primary Care Advocacy**

AHP recently collaborated with the Monroe County Medical Society and others on an advocacy effort in support of our community primary care practices experiencing drastic financial stress due to the outbreak. Please join our efforts by clicking [here](#). You will be directed to an MCMS site where, after entering just your name, address and email address, an email will be sent to NYS government and state agency leaders requesting immediate government action to provide financial support to independent PCP practices during the outbreak.

### **Free Webinar: Managing a Medical Practice in the Midst of a Pandemic**

Presented by NY Medical Group Management Association, this webinar will cover many of the new laws and regulations that have been issued as a result of the Covid-19 pandemic and how these affect medical practices. Topics include: COVID-19 Sick Leave Law and the NYS Paid Family Leave Act, the Federal Families First Paid Sick and Emergency Leave, CARES Act and more. In addition, there will a brief overview of financial options that may be available for practices. The webinar is scheduled for Thursday, April 9th at 12:30 pm. Click [here](#) to register.

### **Facilitating Difficult Conversations About COVID**

Providers are invited to access a series of 30 minute presentations/discussions focusing on advance care planning conversations with patients. Hosted by UR Medicine behavioral health and palliative care experts, the first session for outpatient providers is scheduled for 7:00 am tomorrow, Tuesday, April 7th. Click [here](#) for the full schedule of these Zoom events.

## [New Resources](#)

**[Caring for Surgical Mask Infographic](#)**: good resource for staff to assist with caring for a surgical mask throughout the day.

**[PPE Infographic](#)**: Helpful review of different types of PPE and when they should be deployed and/or discarded.

**[Medicare Coverage and Payment for Virtual Services](#)**: a new video resource from CMS about telehealth reimbursement

## **No Changes: [COVID Testing Guidance](#)**

We continue to advise that stable febrile patients with flu-like symptoms remain at home in self-quarantine following the isolation guidelines [here](#); do not test or refer for testing. See the new Covid Testing Flowchart developed by UR Medicine providers for a more detailed algorithm [here](#).

**\*\*New guidance on testing may be forthcoming soon.\*\***

## **No Changes: [Flu Testing Guidance](#)**

Based on declining flu prevalence and increasing COVID prevalence, we are recommending that practices discontinue point-of-care flu testing. As testing availability does not currently warrant COVID testing in mildly symptomatic individuals and because there is concern about COVID transmission for staff processing rapid flu swabs in the office, the current advice is to cease point-of-care flu testing to minimize risk to staff.

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We continue to partner with Dr. Mendoza and County Health Department officials on preparedness and response protocols and will convey information as it becomes available.

Thank you for your continued collaboration in this important public health endeavor.

All the best,



**[J. Chad Teeters, MD](#)**  
Executive Medical Director



**[LJ Shipley, MD](#)**  
Pediatric Medical Director



**[Renée Sutton](#)**  
Senior Director, Provider  
Relations

## Practice Resources on [ahpnetwork.com](#)

[Daily Updates Archive](#)

[Patient Resources Archive](#)

[Clinical Resources Archive](#)

[Business Resources Archive](#)

[Behavioral Health Archive](#)

[Payer Information Archive](#)

[Pediatric Resources Archive](#)

[Telemedicine Resources Archive](#)

[COVID Pharmacy Archive](#)

## COVID-19 Resource Links

**Golisano Children's Hospital Coronavirus Information for Families**

Project Teach: Seven Ways to Support Kids and Teens Through the Coronavirus Pandemic, in **English** and **Spanish**

**American Academy of Pediatrics COVID-19 Site**

**Monroe County Health Department**

**CDC Coronavirus Site**

**New York Department of Health Coronavirus site**

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