

COVID-19 Daily Update

April 8, 2020

Dear Colleagues:

In order to provide updates on the evolving response and best practices related to the COVID-19 pandemic, AHP will be delivering brief, critical updates on an ongoing basis addressing important highlights and frequently asked questions.

TOMORROW: Behavioral Health Consultation - April 9th, 7:30 am

Join the AHP Behavioral Health team as well as members from our pharmacy, care management and social work teams every **Tuesday and Thursday** morning from 7:30am – 8:00 am via Zoom and/or phone for just in-time, virtual consultation support for the behavioral health needs of both your pediatric and adult patients. **Click on the zoom link: <https://urmc.zoom.us/j/948873484> or dial in:** (646) 876-9923, Meeting ID: 948 873 484

Daily COVID-19 Response Call

AHP will be hosting a call at 12:15 pm each weekday to share new information and/or be available for provider questions and concerns. Please dial-in to 1 669 900 6833 and enter Meeting ID: 585 730 1255 or click <https://urmc.zoom.us/my/rsuttonahp>.

Excellus Expands Vatica Program to Allow Telehealth Visits

Excellus contracts with Vatica Health to help close gaps in care for the Medicare Advantage population, and AHP PCPs who participate in the program earn significant incentives for completing Vatica encounters. Excellus recently announced that specific telehealth visits would qualify for a Vatica encounter for dates of service on or after March 6th and until further notice. Click [here](#) to read the full update and to view the applicable CPT codes.

N95 Mask Reprocessing

As discussed on today's call, there may be an opportunity for AHP to leverage URM's Bioquell system for the purpose of cleaning N95 masks provisioned to community providers. As we continue to explore that possibility, providers are urged to preserve soiled masks per this guidance:

- Using a Sharpie, label each N95 mask with the name of the individual to whom it belongs
- Place the bag in a breathable paper bag, also labeled with the individual's name
- Multiple masks may be placed in the same bag if worn by a single user.
- Do not wear make-up under N95s: masks that appear soiled with make-up will be discarded and not returned.

New Resources:

[FAQs on Coronavirus Relief for Small Businesses:](#) Answers to common questions about the provisions of recent federal stimulus bills and associated economic relief plans

No Changes: COVID Testing Guidance

We continue to advise that stable febrile patients with flu-like symptoms remain at home in self-quarantine following the isolation guidelines [here](#); do not test or refer for testing. See the new Covid Testing Flowchart developed by UR Medicine providers for a more detailed algorithm [here](#).

We continue to partner with Dr. Mendoza and County Health Department officials on preparedness and response protocols and will convey information as it becomes available.

Thank you for your continued collaboration in this important public health endeavor.

All the best,



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Executive Medical Director



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COVID-19 Resource Links

[Golisano Children's Hospital Coronavirus Information for Families](#)

Project Teach: Seven Ways to Support Kids and Teens Through the Coronavirus Pandemic, in [English](#) and [Spanish](#)

[American Academy of Pediatrics COVID-19 Site](#)

[Monroe County Health Department](#)

[CDC Coronavirus Site](#)

[New York Department of Health Coronavirus site](#)

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