Excellus BlueCross BlueShield Code Guidance for Most Common Telehealth Services

revised 4/28/2020

Telehealth Only Services		Commercial		Medicare Advantage		MMC, HARP, CHP, Essential Plan, HNY	
Codes	Short Descriptor	Modifier*	POS	Modifier*	POS	Modifier*	POS
98966-98968	Telephone management, qualified non-physician health care professional, established patient; 10/20/30 min.	N/A	02	N/A	02	N/A	N/A
98970-98972	Online digital E&M, for an **established patient**, for up to 7 days, cumulative time during the 7 days; 10/20/21+ min. **Use G2061-G2063 for Medicare Advantage**	N/A	02	N/A	N/A	N/A	N/A
99421-99423	Online digital E&M, for an **established patient**, for up to 7 days, cumulative time during the 7 days; 10/20/21+ min.	N/A	02	N/A	02	N/A	N/A
99441-99443	Telephone management, physician or qualified health care professional, established patient, 10/20/30 min.	N/A	02	N/A	02	GQ	Any POS
G0071	**Medicare - Virtual Check in-RHC/FQHC** Communications-based technology services, virtual check-in or remote evaluation of video/images **by rural health clinic or federally qualified health center**; 5 minutes or more	N/A	N/A	GQ or GT	50 or 72	N/A	N/A
G2010	**Medicare - Remote Evaluation** Remote eval of recorded video or images, submitted by established patient, includes interpretation and follow up with patient within 24 hours	N/A	N/A	GQ	Any POS	N/A	N/A
G2012	**Medicare – Virtual Check-in** Communications-based technology services, virtual check-in by MD or qualified health care professional who can report E&M services; 5-10 mins of medical discussion	N/A	N/A	GQ or GT	Any POS	N/A	N/A
G2061-G2063	**Medicare online assessment**, for an established patient, for up to 7 days, cumulative time during the 7 days; 10/20/30 minutes	N/A	N/A	GQ	Any POS	N/A	N/A
Office Evaluation & Management Services		**Commercial**		**Medicare Advantage**		**MMC, HARP, CHP, Essential Plan, HNY**	
Codes	Short Descriptor	Modifier*	POS	Modifier*	POS	Modifier*	POS
99201-99205	Office or other outpatient visit for the evaluation and management of a new patient	95 or GQ	Any POS	95 or GQ	Any POS	95	Any POS
99211	Office or other outpatient visit that may not require the presence of a physician.	95 or GQ	Any POS	95 or GQ	Any POS	95 or GQ	Any POS
99212-99215	Office or other outpatient visit for the evaluation and management of an established patient	95 or GQ	Any POS	95 or GQ	N/A	95	Any POS
G0438-G0439	Annual wellness visit; includes a personalized prevention plan of service (PPS)	N/A	N/A	95 or GQ	Any POS	N/A	N/A

* Modifiers 95 and GT = real-time audio-visual services; modifier GQ = audio only or asynchronous services

** Services covered via telehealth during COVID-19 state of emergency only

Physical, Occupational and Speech Therapy		Commercial		Medicare Advantage		MMC, HARP, CHP, Essential Plan, HNY	
Codes	Short Descriptor	Modifier*	POS	Modifier*	POS	Modifier*	POS
92507**	Treatment of speech, language, voice, communication, and/or auditory processing disorder; individual	GQ or GT	Any POS	95 or GQ or GT	Any POS	GQ or GT	Any POS
92521-92524**	Evaluation of speech fluency, sound production and behavioral and qualitative analysis	GQ or GT	Any POS	95 or GQ or GT	Any POS	GQ or GT	Any POS
92526**	Treatment of swallowing dysfunction and/or oral function for feeding	GT	Any POS	95 or GT	Any POS	GT	Any POS
97110	Therapeutic procedure, one or more areas, each 15 minutes; therapeutic exercises	GT	Any POS	95 or GT	Any POS	GT	Any POS
97112**	Therapeutic procedure, one or more areas, each 15 minutes; neuromuscular re-education of movement, balance, coordination, kinesthetic sense, posture and/or proprioception for sitting or standing activities	GT	Any POS	95 or GT	Any POS	GT	Any POS
97116**	Gait training therapy	GT	Any POS	95 or GT	Any POS	GT	Any POS
97129-97130**	Therapeutic interventions that focus on cognitive function	GQ or GT	Any POS	95 or GQ or GT	Any POS	GQ or GT	Any POS
97161-97163**	Physical therapy evaluation	GT	Any POS	95 or GT	Any POS	GQ or GT	Any POS
97164**	Re-evaluation of physical therapy established plan of care	GT	Any POS	95 or GT	Any POS	GQ or GT	Any POS
97165-97168**	Occupational therapy evaluation, low complexity	GT	Any POS	95 or GT	Any POS	GQ or GT	Any POS
97535**	Self-care/home management training, each 15 minutes	GQ or GT	Any POS	95 or GQ or GT	Any POS	GQ or GT	Any POS
97750**	Physical performance test or measurement with written report, each 15 minutes	GT	Any POS	95 or GT	Any POS	GT	Any POS
97755**	Assistive technology assessment, direct 1:1 patient contact with written report, each 15 minutes	GT	Any POS	95 or GT	Any POS	GT	Any POS
97760**	Orthotic management & training, lower extremity and/or trunk, initial encounter, each 15 minutes	GT	Any POS	95 or GT	Any POS	GT	Any POS
97761**	Prosthetic training, upper and/or lower extremity, initial prosthetic encounter, each 15 minutes	GT	Any POS	95 or GT	Any POS	GT	Any POS
97763**	Orthotic/prosthetic management and/or training, upper/lower extremity and/or trunk, subsequent orthotic/prosthetic encounter, each 15 minutes	GT	Any POS	95 or GT	Any POS	GT	Any POS

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Behavioral Health/Psychotherapy		Commercial		Medicare Advantage		MMC, HARP, CHP, Essential Plan, HNY	
Codes	Short Descriptor	Modifier*	POS	Modifier*	POS	Modifier*	POS
90785	Psychotherapy complex interactive	GQ or GT	Any POS	95 or GQ or GT	Any POS	GQ or GT	Any POS
90791	Psychiatric diagnostic evaluation	95 or GQ	Any POS	95 or GQ	Any POS	95 or GQ	Any POS
90792	Psychiatric diagnostic eval w/ med services	95 or GQ	Any POS	95 or GQ	Any POS	95 or GQ	Any POS
90832	Psychotherapy patient & family 30 minutes	95 or GQ	Any POS	95 or GQ	Any POS	95 or GQ	Any POS
90833	Psychotherapy patient & family w/ E&M 30 minutes	95 or GQ	Any POS	95 or GQ	Any POS	95 or GQ	Any POS
90834	Psychotherapy patient & family 45 minutes	95 or GQ	Any POS	95 or GQ	Any POS	95 or GQ	Any POS
90836	Psychotherapy patient & family w/ E&M 45 minutes	95 or GQ	Any POS	95 or GQ	Any POS	95 or GQ	Any POS
90837	Psychotherapy patient & family 60 minutes	95 or GQ	Any POS	95 or GQ	Any POS	95 or GQ	Any POS
90838	Psychotherapy patient & family w/ E&M 60 minutes	95 or GQ	Any POS	95 or GQ	Any POS	95 or GQ	Any POS
90839	Psychotherapy crisis initial 60 min	GQ or GT	Any POS	95 or GQ or GT	Any POS	GQ or GT	Any POS
90840	Psychotherapy crisis each additional 30 min	GQ or GT	Any POS	95 or GQ or GT	Any POS	GQ or GT	Any POS
90845	Psychoanalysis	95 or GQ	Any POS	95 or GQ	Any POS	95 or GQ	Any POS
90846	Family psychotherapy w/o patient	95 or GQ	Any POS	95 or GQ	Any POS	95 or GQ	Any POS
90847	Family psychotherapy w/ patient	95 or GQ	Any POS	95 or GQ	Any POS	95 or GQ	Any POS
90853**	Group psychotherapy	GQ or GT	Any POS	95 or GQ or GT	Any POS	GQ or GT	Any POS
96116	Neurobehavioral status exam	95 or GQ	Any POS	95 or GQ	Any POS	95 or GQ	Any POS
96130-96131**	Psychological test evaluation	GQ or GT	Any POS	95 or GQ or GT	Any POS	GQ or GT	Any POS
96132-96133**	Neuropsychological testing evaluation	GQ or GT	Any POS	95 or GQ or GT	Any POS	GQ or GT	Any POS
96136-96137**	Psychological/neuropsychological testing	GQ or GT	Any POS	95 or GQ or GT	Any POS	GQ or GT	Any POS
96138-96139**	Psychological/neuropsychological test administration and scoring by technician	GQ or GT	Any POS	95 or GQ or GT	Any POS	GQ or GT	Any POS

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