

**Subject:** Video Visits available at no charge in May  
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April 20, 2020



## Latest News From MEDENT®

### **MEDENT Video Visits available at no charge for month of May**

Last month, in response to the Coronavirus COVID-19 pandemic, MEDENT announced we would provide unlimited use of our telehealth Video Visits at no charge to all of our EMR customers for the months of March and April. Our customers have utilized this integrated feature to safely encounter and treat their patients while social distancing guidelines are in place. To continue to help prevent the spread of this pandemic, we have decided to extend the unlimited use of our HIPAA-compliant Video Visits to all of our EMR customers through the month of May at **no charge**.

Due to the feedback so many of you have provided to us, we also recognize that going forward, Video Visits will continue to be an important component of healthcare. As a result, we have decided to replace our original pricing model of \$2 per video visit with a flat rate plan of \$29 per provider, per month for unlimited video visits.

We plan to continue to monitor the Coronavirus COVID-19 pandemic and its impact on our valued customers very closely. When we move past this crisis,

it is our plan to implement this new pricing model, which we have tentatively scheduled to begin on [June 1, 2020](#).



### Telehealth - Video Visits



MEDENT's video visit feature offers an easy way for your practice to have HIPAA compliant video communication with your patients, without the need for app downloads or plugins.

### MEDENT® Patient Portal



The Patient Portal can streamline the workflow in your office with advanced features such as Patient Hx, eStatements with online pay and eVisits. Please see our Portal [case studies](#) that may provide more ideas.

### Carequality



Enables widespread exchange of health information on a nationwide scale, between many partners who do not have any direct relationship with one another.

### OUR PREVIOUS ENEWSLETTER



Here is a link to our previous eNewsletter.

### MEDENT® VIDEO TUTORIALS



There are several new and updated video tutorials for many areas in MEDENT®. These videos provide details on different capabilities within the system.

## FREE TRIALS



- Pre-Appointment Reminders (Telehealth reminders and more), New Patient eWelcomes
- Patient eNewsletter Communication System
- Automated Post-Visit Patient Surveys

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