

COVID-19 Daily Update

Having trouble viewing this email? [View as Webpage](#)

May 15, 2020

Dear Colleagues:

In order to provide updates on the evolving response and best practices related to the COVID-19 pandemic, AHP will be delivering brief, critical updates on an ongoing basis addressing important highlights and frequently asked questions.

NEXT COVID-19 Response Call - Monday, May 18th, 12:15 pm

Due to the relative stability in the course of the outbreak in our community and the slower influx of information related to it, AHP's COVID-19 response calls will be held at 12:15 pm every Monday, Wednesday and Friday. **Our next COVID-19 Response teleconference will be held at 12:15 pm, Monday, May 18th.** Please dial-in to 1 669 900 6833 and enter Meeting ID: 989 6918 4459 or click <https://urmc.zoom.us/j/98969184459>

REVISED COVID Testing Guidance

In response to the more constrained testing environment discussed on today's call, we are recommending that practices **pause office-based testing** at present with the **exception of pediatric patients with symptoms suggestive of Pediatric Multisystem Inflammatory Syndrome (PMIS)**. Nasopharyngeal PCR and serologic (once available) testing is recommended for these patients.

For all others, if in the provider's clinical judgement testing is warranted, patients may be referred to UR Medicine Urgent Care.

Attention Zoom Users: Zoom 5.0 Upgrade Coming Soon

The upcoming Zoom upgrade will support enhanced encryption and includes new features that allow for greater meeting security, like "Report a User." You can find more information about the upgrade [here](#).

AHP will upgrade its Zoom account this weekend (5/16). There won't be any downtime, but users on AHP's license will be prompted to upgrade their accounts when logging in next week. After May 30th, all Zoom clients will be upgraded when trying to join meetings.

New Online Resources

MVP Telephone-Only Visits: Update on temporary changes to rates for telephone-only visits.

We continue to partner with Dr. Mendoza and County Health Department officials on preparedness and response protocols and will convey information as it becomes available.

Thank you for your continued collaboration in this important public health endeavor.

All the best,



[J. Chad Teeters, MD](#)
Executive Medical Director



[LJ Shipley, MD](#)
Pediatric Medical Director



[Renée Sutton](#)
Senior Director, Provider
Relations

Practice Resources on ahpnetwork.com

[Daily Updates Archive](#)

[Patient Resources Archive](#)

[Clinical Resources Archive](#)

[Business Resources Archive](#)

[Behavioral Health Archive](#)

[Payer Information Archive](#)

[Pediatric Resources Archive](#)

[Telemedicine Resources Archive](#)

[COVID Pharmacy Archive](#)

COVID-19 Resource Links

[Golisano Children's Hospital Coronavirus Information for Families](#)

Project Teach: Seven Ways to Support Kids and Teens Through the Coronavirus Pandemic, in [English](#) and [Spanish](#)

[American Academy of Pediatrics COVID-19 Site](#)

[Monroe County Health Department](#)

[CDC Coronavirus Site](#)

[New York Department of Health Coronavirus site](#)

COVID-19 Online Databases

- [Greater Rochester Area COVID-19 Tracker](#)
- [Monroe County COVID-19 Dashboard](#)
- [NYSDOH COVID-19 Tracker](#)
- [NYS Nursing Home Fatalities](#)
- [CDC Coronavirus Interactive](#)
- [Johns Hopkins COVID-19 Dashboard](#)

To access more information on the value of AHP

Visit our website



Connect with us

