

## COVID-19 Daily Update

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May 22, 2020

Dear Colleagues:

In order to provide updates on the evolving response and best practices related to the COVID-19 pandemic, AHP will be delivering brief, critical updates on an ongoing basis addressing important highlights and frequently asked questions.

### No COVID-19 Response Call on Monday, May 25th

Due to the Memorial Day holiday, there will be no COVID-19 response call on Monday, May 25th. Our next call will be held on Wednesday, May 27th. We hope everyone enjoys the long holiday weekend.

### REMINDER: Behavioral Health Consultation - Tuesday, May 26th, 7:30 am

Join the AHP Behavioral Health team as well as members from our pharmacy, care management and social work teams every Tuesday and Thursday morning from 7:30am – 8:00 am via Zoom and/or phone for just in-time, virtual consultation support for the behavioral health needs of both your pediatric and adult patients. Click on the zoom link: <https://urmc.zoom.us/j/948873484> or dial in: (646) 876-9923, Meeting ID: 948 873 484.

### COVID Testing Guidance

Although local supplies of PCR testing reagent remain limited, in discussion with UR Medicine leadership and UR Laboratories, we are set to resume prior testing guidelines to include mildly or even asymptomatic individuals where COVID is suspected. It is likely that these studies may be sent to an outside laboratory for processing, which may take 2-5 days for final results, however this will meet the community need for increased testing and demonstrate ongoing need for reagent. As laboratory resources allow, these tests will be resulted in-house. The final report will still come through UR Laboratories but will denote whether it was performed at an outside lab or internally. We thus are recommending to resume nasopharyngeal swab testing in the offices effective immediately, but please advise patients that results may take up to 5 days to return. **Pre-procedural testing will continue to be resulted locally and should still be sent to the recommended sites to ensure timely processing within 72 hours of the procedure.**

For all others, if in the provider's clinical judgement testing is warranted, patients may be referred to UR Medicine Urgent Care.

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We continue to partner with Dr. Mendoza and County Health Department officials on preparedness and response protocols and will convey information as it becomes available.

Thank you for your continued collaboration in this important public health endeavor.

All the best,



**[J. Chad Teeters, MD](#)**  
Executive Medical Director



**[LJ Shipley, MD](#)**  
Pediatric Medical Director



**[Renée Sutton](#)**  
Senior Director, Provider  
Relations

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## COVID-19 Resource Links

**[Golisano Children's Hospital Coronavirus Information for Families](#)**

Project Teach: Seven Ways to Support Kids and Teens Through the Coronavirus Pandemic, in [English](#) and [Spanish](#)

**[American Academy of Pediatrics COVID-19 Site](#)**

**[Monroe County Health Department](#)**

**[CDC Coronavirus Site](#)**

**[New York Department of Health Coronavirus site](#)**

## COVID-19 Online Databases

- [Greater Rochester Area COVID-19 Tracker](#)
- [Monroe County COVID-19 Dashboard](#)
- [NYSDOH COVID-19 Tracker](#)
- [NYS Nursing Home Fatalities](#)
- [CDC Coronavirus Interactive](#)
- [Johns Hopkins COVID-19 Dashboard](#)

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