

COVID-19 Daily Update

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May 27, 2020

Dear Colleagues:

In order to provide updates on the evolving response and best practices related to the COVID-19 pandemic, AHP will be delivering brief, critical updates on an ongoing basis addressing important highlights and frequently asked questions.

TOMORROW: Behavioral Health Consultation - Thursday, May 28th, 7:30 am

Join the AHP Behavioral Health team as well as members from our pharmacy, care management and social work teams every Tuesday and Thursday morning from 7:30am – 8:00 am via Zoom and/or phone for just in-time, virtual consultation support for the behavioral health needs of both your pediatric and adult patients. Click on the zoom link: <https://urmc.zoom.us/j/948873484> or dial in: (646) 876-9923, Meeting ID: 948 873 484.

NEXT COVID-19 Response Call - Friday, May 29th, 12:15 pm

Due to the relative stability in the course of the outbreak in our community and the slower influx of information related to it, AHP's COVID-19 response calls will be held at 12:15 pm every Monday, Wednesday and Friday. **Our next COVID-19 Response teleconference will be held at 12:15 pm, Friday, May 29th.** Please dial-in to 1 669 900 6833 and enter Meeting ID: 989 6918 4459 or click <https://urmc.zoom.us/j/98969184459>

New Online Resources

Practice Re-Opening Guidelines: recommendations for practices to consider for safely re-opening and accommodating greater numbers of in-person visits

PPP: Ensuring Compliance and Maximizing Forgiveness: a resource for Paycheck Protection Program funding recipients

Excellus COVID Testing Communication: reimbursement guidance for diagnostic and antibody COVID testing

Pre-Procedure COVID Testing Sites: list of a collection sites throughout UR Medicine

Choosing the Correct PPE: a new infographic demonstrating the correct PPE for various types of patient encounters

UR Medicine Labs COVID Testing Update

National shortages of reagents continue to plague the lab's ability to keep up with volumes and result tests in a timely manner. In order to support efficient clinical operations and to ensure consistent and rapid turnaround times for those patients whose immediate care would be impacted otherwise, the following will be prioritized for in-house processing:

1. Hospital inpatients
2. Patients requiring testing prior to a procedure or surgery at a UR Medicine location
3. Symptomatic UR Medicine health care workers

All other tests will most likely be sent out to the Quest reference lab with expected turnaround times of two to five days.

REMINDER: Expanded Essential Pediatric Preventive Visits Plan Now Effective

Effective Tuesday, May 26th, all WCC visits for newborns, children and adolescents (without any age restriction) are considered essential and should be conducted as in-office visits. For practices that need to prioritize these visits due to physical distancing measures or other reasons, the highest priority remains our youngest children, ages 0-5; those patients requiring vaccinations or other in-office screenings such as lead testing, hearing, vision, and behavioral/developmental screenings; those patients with complex or chronic medical conditions that require physical examination or in-office monitoring/treatment; and those in need of LARC (long-acting reversible contraception) or Depo-Provera.

COVID Testing Guidance

In addition to testing for symptomatic healthcare and other essential workers and long term care residents, providers may consider testing for the following patients:

- Mild to moderately symptomatic patients
- Patients whose living arrangements are not amenable to isolation (e.g., multi-generational household, limitations of physical space, etc.)
- Patients whose employers require evidence of testing either to return to work or to access benefits related to COVID status
- Patients who will be undergoing an aerosolizing procedure (e.g., exercise stress test, endoscopy procedure, transesophageal echocardiography [TEE])

it is likely that these studies will be sent to an outside lab for processing with a turnaround of anywhere from two to five days.

We continue to partner with Dr. Mendoza and County Health Department officials on preparedness and response protocols and will convey information as it becomes available.

Thank you for your continued collaboration in this important public health endeavor.

All the best,



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COVID-19 Resource Links

[Golisano Children's Hospital Coronavirus Information for Families](#)

Project Teach: Seven Ways to Support Kids and Teens Through the Coronavirus Pandemic, in [English](#) and [Spanish](#)

[American Academy of Pediatrics COVID-19 Site](#)

[Monroe County Health Department](#)

[CDC Coronavirus Site](#)

[New York Department of Health Coronavirus site](#)

COVID-19 Online Databases

- [Greater Rochester Area COVID-19 Tracker](#)
- [Monroe County COVID-19 Dashboard](#)
- [NYSDOH COVID-19 Tracker](#)
- [NYS Nursing Home Fatalities](#)
- [CDC Coronavirus Interactive](#)
- [Johns Hopkins COVID-19 Dashboard](#)

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