

## COVID-19 Daily Update

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May 4, 2020

Dear Colleagues:

In order to provide updates on the evolving response and best practices related to the COVID-19 pandemic, AHP will be delivering brief, critical updates on an ongoing basis addressing important highlights and frequently asked questions.

### **TOMORROW: Behavioral Health Consultation - Tuesday, May 5th, 7:30 am**

Join the AHP Behavioral Health team as well as members from our pharmacy, care management and social work teams every Tuesday and Thursday morning from 7:30am – 8:00 am via Zoom and/or phone for just in-time, virtual consultation support for the behavioral health needs of both your pediatric and adult patients. Click on the zoom link: <https://urmc.zoom.us/j/948873484> or dial in: (646) 876-9923, Meeting ID: 948 873 484.

### **NEXT COVID-19 Response Call - Wednesday, May 6th, 12:15 pm**

Due to the relative stability in the course of the outbreak in our community and the slower influx of information related to it, AHP's COVID-19 response calls will be held at 12:15 pm every Monday, Wednesday and Friday. **Our next COVID-19 Response teleconference will be held at 12:15 pm, Wednesday, May 6th.** Please dial-in to 1 669 900 6833 and enter Meeting ID: 989 6918 4459 or click <https://urmc.zoom.us/j/98969184459>

### **REMINDER: PPE Pickup, Wednesday, May 6th, 9:00 - 10:30 am**

Our next PPE pick-up will be held this **Wednesday, May 6th between 9:00 and 10:30 am**. Eligible practices were provided a survey link for their current PPE need, and detailed instructions for the pick-up will be provided shortly. The plastic ID sleeves discussed on today's call will also be included with every PPE allocation for practices that care for children. Contact [Renee Sutton](#) with any questions.

### **Webinar: Medicaid Telehealth During COVID**

On **Tuesday, May 5, 2020 from 10:30 AM to 12:00 PM**, the NYS Department of Health Office of Health Insurance Programs will host a webinar to review Comprehensive Guidance Regarding Use of Telehealth including Telephonic Services During the COVID-19 State of Emergency. To register for the webinar, click [here](#).

### **Online Resources**

**[NYS DOH Revised Medicaid Telemedicine Guidance](#)**: Updated definitions and reimbursement grid with POS and modifier guidance

**[Exposure Protection Infographic](#)**: A downloadable poster appropriate for your waiting room, illustrates the vital role PPE plays in keeping both patients and providers safe.

### **COVID Testing Guidance**

In addition to testing for symptomatic healthcare and other essential workers and long term care residents, providers may consider testing for the following patients:

- Mild to moderately symptomatic patients
- Patients whose living arrangements are not amenable to isolation (e.g., multi-generational household, limitations of physical space, etc.)
- Patients whose employers require evidence of testing either to return to work or to access benefits related to COVID status
- Patients who will be undergoing an aerosolizing procedure (e.g., exercise stress test, endoscopy procedure, transesophageal echocardiography [TEE])

**Testing reagent and supplies remain limited, so should collection outstrip testing capacity, this guidance may be revised.**

We continue to partner with Dr. Mendoza and County Health Department officials on preparedness and response protocols and will convey information as it becomes available.

Thank you for your continued collaboration in this important public health endeavor.

All the best,



**[J. Chad Teeters, MD](#)**  
Executive Medical Director



**[LJ Shipley, MD](#)**  
Pediatric Medical Director



**[Renée Sutton](#)**  
Senior Director, Provider  
Relations

## Practice Resources on [ahpnetwork.com](http://ahpnetwork.com)

[Daily Updates Archive](#)

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[Behavioral Health Archive](#)

[Payer Information Archive](#)

[Pediatric Resources Archive](#)

[Telemedicine Resources Archive](#)

[COVID Pharmacy Archive](#)

## COVID-19 Resource Links

**[Golisano Children's Hospital Coronavirus Information for Families](#)**

Project Teach: Seven Ways to Support Kids and Teens Through the Coronavirus Pandemic, in [English](#) and [Spanish](#)

**[American Academy of Pediatrics COVID-19 Site](#)**

**[Monroe County Health Department](#)**

## COVID-19 Online Databases

- [Greater Rochester Area COVID-19 Tracker](#)
- [Monroe County COVID-19 Dashboard](#)
- [NYSDOH COVID-19 Tracker](#)
- [NYS Nursing Home Fatalities](#)
- [CDC Coronavirus Interactive](#)
- [Johns Hopkins COVID-19 Dashboard](#)

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