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May 13, 2020

UPDATED: Temporary Changes to Rates for Telephone-Only Visits (Western Region Providers Only)

Due to Medicare regulation the reimbursement has been changed for the following code to follow the 2020 Medicare Geographically Adjusted RVU's. These RVU's will be loaded back to March 1st and adjustments will be made by MVP Health Care® (MVP).

99441	Telephone evaluation and management service; 5-10 minutes of medical discussion.
99442	Telephone evaluation and management service; 11-20 minutes of medical discussion.
99443	Telephone evaluation and management service; 21-30 minutes of medical discussion.

As Previously Communicated:

During the COVID-19 State of Emergency, MVP has agreed to pay telephone calls at a rate of \$75.00 for Commercial products and \$60.00 for Government Program products for the following codes. These temporary changes apply to the West Region (Rochester and Buffalo) only. These changes are effective for dates of service starting April 1, 2020. Any claims that have been submitted will be reprocessed at the new reimbursement rate.

Codes impacted by these reimbursement changes:

CPT Code
G2010
G2012
98966
98967
98968

Sincerely,

Matthew MacKinnon

Senior Leader, Network Management – West Region