

COVID-19 Update

Having trouble viewing this email? [View as Webpage](#)

July 15, 2020

Dear Colleagues:

In order to provide updates on the evolving response and best practices related to the COVID-19 pandemic, AHP will be delivering brief, critical updates on an ongoing basis addressing important highlights and frequently asked questions.

Tomorrow: Behavioral Health Consultation, July 16th, 7:30 am

Join the AHP Behavioral Health team as well as members from our pharmacy, care management and social work teams every Tuesday and Thursday morning from 7:30am – 8:00 am via Zoom and/or phone for just in-time, virtual consultation support for the behavioral health needs of both your pediatric and adult patients. Click on the zoom link: <https://urmc.zoom.us/j/948873484> or dial in: (646) 876-9923, Meeting ID: 948 873 484.

Help the BH Team Make Consultation Calls Even Better!

Are you a regular participant on the twice weekly BH calls? Never attended because the time is inconvenient? Whether you're a regular attendee or not, providers are encouraged to complete a brief survey about AHP's behavioral health consultation calls. Share your feedback and help the BH team improve the accessibility and content of these meetings. Take the survey [here](#).

Next COVID-19 Response Call - Wednesday, July 22nd, 12:15 pm

Due to the relative stability in the course of the outbreak in our community and the slower influx of information related to it, AHP's COVID-19 response calls will now be held at 12:15 pm every Wednesday. **Our next COVID-19 Response teleconference will be held at 12:15 pm, Wednesday, July 22nd.** Please dial-in to 1 669 900 6833 and enter Meeting ID: 989 6918 4459 or click <https://urmc.zoom.us/j/98969184459>

Face Shields: Clean 'Em and Keep 'Em

As discussed on today's call, the face shields provisioned by AHP should be sanitized and reused. Directions for sanitizing face shields can be found [here](#). Using face shields is a great strategy for preserving PPE: a procedure mask used in conjunction with a face shield can be used up to a week.

New Online Resources

[New York State Recreation and Sports Guidance](#): state guidelines for sports participation; includes restriction on competitive tournaments requiring travel.

COVID Testing

Clinical Guidance - Serologic Testing

Primary care providers may consider ordering IgG antibody testing for:

- Individuals who have fully recovered from COVID-19 who are interested in donating convalescent plasma
- Pediatric patients with suspected or confirmed Multi-System Inflammatory Syndrome in Children (MIS-C)

- Patients who had illness suggestive of COVID but who were unable to receive PCR testing

Referring patients to UR Labs collection site for phlebotomy may be difficult due to volume of patients able to be accommodated, so community providers are advised to draw in the office and send the tube (SST or standard red top tube) to the lab. For more information about the methodology and performance of UR Labs' testing assay, click [here](#).

Reimbursement Guidance - Serologic Testing

The only patient cohort for whom health insurance will reliably cover serologic testing are those patients who had symptoms consistent with COVID infection but who were unable to receive PCR testing, and thus antibody testing is being used to confirm prior COVID exposure. Provider claims for medically appropriate COVID-19 testing MUST be submitted with one of the following codes: CPT® codes U0001, U0002, U0003, U0004, 0202U, 86328, 87635, and/or 86769. These codes may be billed with diagnoses of B97.29, U07.1, Z03.818, and/or Z20.828 when appropriate.

Clinical Guidance: PCR Testing

In addition to testing for symptomatic healthcare and other essential workers and long term care residents, primary care providers may consider testing for the following patients:

- Mild to moderately symptomatic patients
- Patients whose living arrangements are not amenable to isolation (e.g., multi-generational household, limitations of physical space, etc.)
- Patients whose employers require evidence of testing either to return to work or to access benefits related to COVID status
- Patients who will be undergoing an aerosolizing procedure (e.g., exercise stress test, endoscopy procedure, transesophageal echocardiography [TEE])
- Pediatric patients with symptoms suggestive of Multi-System Inflammatory Syndrome in Children (MIS-C)
- Children with complex health needs whose specialized childcare providers (e.g., Daystar) require testing prior to returning

It is likely that these studies will be sent to an outside lab for processing with a turnaround of anywhere from two to five days.

We continue to partner with Dr. Mendoza and County Health Department officials on preparedness and response protocols and will convey information as it becomes available.

Thank you for your continued collaboration in this important public health endeavor.

All the best,



[J. Chad Teeters, MD](#)
Executive Medical Director



[LJ Shipley, MD](#)
Pediatric Medical Director



[Renée Sutton](#)
Senior Director, Provider
Relations

[Daily Updates Archive](#)

[Patient Resources Archive](#)

[Clinical Resources Archive](#)

[Business Resources Archive](#)

[Behavioral Health Archive](#)

[Payer Information Archive](#)

[Pediatric Resources Archive](#)

[Telemedicine Resources Archive](#)

[COVID Pharmacy Archive](#)

COVID-19 Resource Links

[Golisano Children's Hospital Coronavirus Information for Families](#)

Project Teach: Seven Ways to Support Kids and Teens Through the Coronavirus Pandemic, in **[English](#)** and **[Spanish](#)**

[American Academy of Pediatrics COVID-19 Site](#)

[Monroe County Health Department](#)

[CDC Coronavirus Site](#)

[New York Department of Health Coronavirus site](#)

COVID-19 Online Databases

- **[Greater Rochester Area COVID-19 Tracker](#)**
- **[Monroe County COVID-19 Dashboard](#)**
- **[NYSDOH COVID-19 Tracker](#)**
- **[NYS Nursing Home Fatalities](#)**
- **[CDC Coronavirus Interactive](#)**
- **[Johns Hopkins COVID-19 Dashboard](#)**

To access more information on the value of AHP

Visit our website



Connect with us

