

COVID-19 Information for our Participating Provider Partners

To: Participating Physicians and Dentists
Date: October 29, 2020
Subject: Non-Coverage of CPT® 99072 for All Lines of Business

As we have previously communicated, Excellus BlueCross BlueShield does not reimburse for personal protective equipment, supplies or materials, as they are considered inclusive to the service provided. This includes non-coverage of CPT code 99072, used to bill for additional supplies, materials and clinical staff time during the Public Health Emergency.

We are updating our claims system to deny 99072 as inclusive, but while we operationalize the inclusive denial rationale, some claims that have already processed will default to a \$0 allowance. We will adjust any claims submitted with CPT code 99072 for dates of service beginning September 8, 2020. There is no action required on your part; adjustments will happen automatically.