

Agenda

- Summary
- Topic
- Feedback & Contact

Summary

- Providers and practices have expressed interest in a Medent User Group to share best practices and learn from other Medent users across the network
- The Medent User Group will begin with an asynchronous module that will be accessible to providers and practice teams online or through a link
- Our AHP team will partner with Medent and interested practices using Medent to develop best practices and tutorial videos

First Topic: Patient Portal

- The first topic will be the Medent Patient Portal
- We will collaborate with practices to gather best practices and work with Medent to provide any additional helpful information or demonstrations
- Please send along any burning questions or interesting, innovative, or helpful ways you or your practice team use the portal

Feedback & Contact

- Please provide your feedback through the survey linked in the chat
- Please contact Sarah Dixon at <u>Sarah Dixon@URMC.Rochester.edu</u> with any questions, suggestions, or to express interest in collaborating