

Arcadia Version 6 Upgrade

Password Reset Process / Notable Changes

Purpose

The purpose of this document is to notify you of the changes included in the newest version of Arcadia. This is not intended to be a complete training guide, but a high level view of the features that were either added or improved.

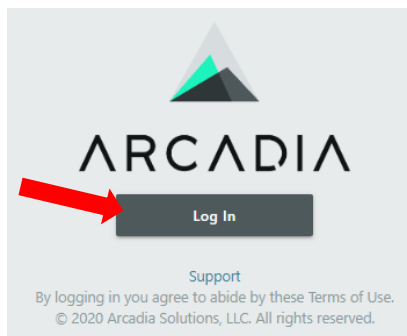
Note: The address to access the site has not changed.

Must Read – Password Reset Needed

Password Reset

When accessing the upgraded site for the first time you will need to reset your password. To do this click 'Log In' and then 'Forgot password?' Do not log out of that screen as you will be sent an email quickly from Arcadia with a code needed to reset your password.

**Note: Use all lowercase characters when entering your username/email.

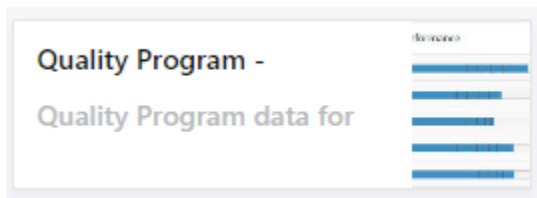


Overview

There are a number of differences from the previous version of Arcadia. The majority of the changes take place within the Patient Record with a number of back office improvements that will not only reduce data lag but improve the responsiveness of the system.

Quality Program Quick Link

We have given you a quick way to get to the quality program information without the need to remember to select your active patient list. When you log into Arcadia you will notice a Quality Program quick link which, when selected, will bring you to the correct page with your active patient list pre-selected.



Patient Record

This area provides many changes such as including additional patient and provider information as well as the rearranging of the patient cards.

Enrollment & Supplementary

Care Team and Care Management Enrollment is now included on a single card.

Enrollment & Supplementary	Enrollment	Care Team
Enrollment Identified in Complex Care Management 10/28/2021 (9 days) with Kristi McAuliffe		Add Enrollment Edit · Delete More Info
Enrolled in Complex Care Management 07/15/2021 (114 days) with Mary Kuchenbrod		Edit · Delete More Info
Enrolled in Complex Care Management 07/23/2021 (106 days) with Graham Barnes		Edit · Delete More Info
Identified in Diabetes Management 08/05/2021 (93 days) with Rebecca Sly		Edit · Delete More Info
Attachments image2021-2-17_17-28-24.png		Add Attachment 08/05/2021 ✕

Enrollment

Care management enrollment is still able to be added, and current/previous care management activities are also displayed.

This card now also allows the opportunity to add attachments.

Enrollment & Supplementary Enrollment Care Team

Care Team [Add to Care Team](#)

Campaign Coordinator
Rebecca Sly Edit · Delete
 No phone listed
 Enrollments: Diabetes Management · 08/05/2021

Care Manager
Graham Barnes Edit · Delete
 No phone listed
 Enrollments: Complex Care Management · 07/23/2021

Care Manager
Kristi McAuliffe Edit · Delete
 No phone listed
 Enrollments: Complex Care Management · 10/28/2021

Care Team

This card details the Care Managers currently associated with the patient with the ability to add Care Team members who do not have Arcadia accounts.

Patient Information

This card combines Demographics, Sources, Risk, and Providers.

Patient Information Demographics Sources Risk Providers

Demographics [Edit Demographics](#)

Patient Name Mary Hamilton	Date of Birth 04/20/1964 (57)	Sex F
Address 121-16 8 AVENUE New York, NY 11356	Phone 973-555-0143	Email Mary.Hamilton@email.com
Race Black or African American	Ethnicity Not Hispanic or Latino	

Notes
No Notes added

Coverage History
 CMS NGACO | Disabled
 Member: 787450-37 · Last Segment End: 12/31/2021

Demographics

No more scrolling to see all of the patient demographic information as it's all on one screen.

Patient Information Demographics Sources Risk Providers

CREIGHTON OKT REGIONAL PC (NextGen) (Clinical)
 Individual ID: 89115529 · Source ID: 58

POTTER LAKE SOUTHERN MEDICAL GROUP PSC (Athena) (Clinical)
 Individual ID: 89115529 · Source ID: 41

PATTONSBURG MZT EASTLAKE CONSULTANTS PC (eCW) (Clinical)
 Individual ID: 89115529 · Source ID: 64

SOUTHLAKE FIRS CLINIC LTD (NextGen) (Clinical)
 Individual ID: 89115529 · Source ID: 32

[View All](#)

Sources

Provides information on where the patient's data is being imported from.
 Clicking on the 'View All' button will expand the list to show all entries.

Patient Information Demographics Sources **Risk** Providers

Risk

Arcadia Risk Factors

High Demographics: -5% | No Social Determinants: 0% | Moderate Clinical Factors: -10% | High Morbidity Risk: 45% | Very High Engagement: -25% | Very High Utilization: -5% | Very High Cost: 5%

Risk Scores

ACG: 63.600 Arcadia: 2.535 CDPS: 12.200 HCC: 11.100

Risk

Highlights the Risk Factors for the patient as well as the risk scores using various algorithms.

Patient Information Demographics Sources Risk **Providers**

Almaroad, Nada • Internal Medicine 2 Attributions
3017294016 • ALMAROAD, NADA
Mar 25, 2021 - Apr 13, 2021 (6 months ago) 6 Visits

Vantassell, Elton • Internal Medicine 2 Attributions
3047052690 • VANTASSELL, ELTON
Nov 16, 2017 - May 13, 2020 (1 year ago) 42 Visits

Meintz, Maul • Internal Medicine Cost PCP
3107502311 • MEINTZ, MAUI
Nov 24, 2020 - Jul 6, 2021 (4 months ago) 10 Visits

Brayer, Emiline • Surgery - General Clinical PCP
3354781086 • BRAYER, EMILINE

[View All](#)

Providers

Provides insight into which practices and providers the patient has seen. This view also identifies the various patient attributions.

Quality Guidelines

This is a much improved section of the patient record making it easier to identify quality measure gaps, as well as the status of preventive care.

Quality Guidelines Measure Preventive Condition

Non-Adherent

Breast Cancer Screening
ACQA/IPP STANDARD

DM Eye Exam
ACQA/IPP STANDARD
[View Evidence](#)

Adherent

Colorectal Cancer Screening
ACQA/IPP STANDARD
2020-06-30 • SNOMED/73761001
[View Evidence](#)

DM HbA1c <8%
ACQA/IPP STANDARD
2021-10-11 • LOINC/4548-4 • 5.8
[View Evidence](#)

HTN Blood Pressure Control
ACQA/IPP STANDARD
2022-04-28 • (Derived) • 130/76
[View Evidence](#)

Measure

Provides an easier way to identify the quality measures that a patient qualifies for, satisfies, and does not qualify for. Clicking the 'View All' button, if it exists, will open a new window that will list all of the quality measures in an easy to view list. You will also be able to view evidence of how a patient qualified for and satisfied a quality measure.

Quality Guidelines Measure **Preventive** Condition

Overdue Adherent

BMI Percentile
No data provided

Depression Screen
No data provided

Flu Vacc
10/29/2020
BOWMAN ADN
SERVICES PC (Allscripts)

Annual Dental Care
06/04/2021
CRETER, DENNISE @
State Medicaid

Med Rec
07/27/2021
BOWMAN ADN
SERVICES PC (Allscripts)

Physical Exam
07/27/2021
WOLPIN, VISHAN @
BOWMAN ADN
SERVICES PC (Allscripts)

[View All](#)

Preventive

Shows where the patient has an overdue test or is out-of-range result based on the configured care-gaps in the system.

To view the full list select the 'View All' button.

Quality Guidelines Measure Preventive **Condition**

Overdue **Out of Range** Adherent

Flu Vacc
09/11/2017
NORTHVIEW COMPASS
SPECIALISTS PC
(Athena)

Foot Exam
No data provided

Pneumo Vacc
No data provided

LDL
161.0 on 06/04/2021
CREDLE, KYLEN @
NORTHVIEW COMPASS
SPECIALISTS PC
(Athena)

A1c
13.4 on 06/04/2021
CREDLE, KYLEN @
NORTHVIEW COMPASS
SPECIALISTS PC
(Athena)

HDL
35.0 on 06/04/2021
CREDLE, KYLEN @
NORTHVIEW COMPASS
SPECIALISTS PC

Control Med
No data provided

Rescue Med
Albuterol Sulfate HFA
on Active
CREDLE, KYLEN @
NORTHVIEW COMPASS
SPECIALISTS PC
(Athena)

Tobacco Status
08/13/2021
BORROWS, TAMERIA @
State Medicaid

Condition

Contains all gaps or adherence stemming from a patient's conditions.

Risk Adjustment

The risk-based conditions tab lists all conditions identified or imputed using the risk calculation engine. Sources of this information include claims data, clinical data, medications, and lab results. The risk algorithm can be changed using the drop-down menu.

Risk Adjustment All Open Addressed

Risk Algorithm **CMS-HCC** + Add New Code

Vascular • Atherosclerosis of the Extremities with Ulceration or Gangrene ✓ **1.521**
Current Claim • Jan 28, 2021 • BORROWS, TAMERIA
(170.245) Athscl native arteries of left leg w ulceration oth prt foot
[View](#) [View Evidence](#)

Diabetes • Diabetes with Chronic Complications ✓ **0.351**
Current Claim • Jul 22, 2021 • , PFEIFFER UNIVERSITY NESCONSET MEMORIAL SPECIALISTS
(E11.51) Type 2 diabetes w diabetic peripheral angiopath w/o gangrene
[View](#) [View Evidence](#)

Visits and Appointments

By default the card shows visits, appointments, and each claim over the past 12 months for the patient. You can click Appointments and High Impact to show only those items. You are able to see all of the patient's interactions for multiple years by selecting the 'View All' button.

Visits and Appointments		All	Appointments	High Impact
• 01/06/2023	Scheduled Appointment 12:00 AM ANTWOINE MEGIA (Physician Assistant)			
• 12/09/2021	Scheduled Appointment 12:00 AM ANTWOINE MEGIA (Physician Assistant)			
• 10/21/2021	PCP Visits Encntr for general adult medical exam w/o abnormal findings (Z00.00) CREDLE, KYLEN • State Medicaid			
• 10/17/2021	Other Athscrl native arteries of extrm w intrmt claud, bi legs (I70.213) BORROWS, TAMERIA • State Medicaid			
View All				

Medications

The medications card lists medications the patient has filled (sourced from prescription claims in the last two years or active records on the medication list). Only records with a valid NDC or RxNorm code will be displayed. The Medication Card will display one record per RXCUI that is present in (a) the prescription claims history, (b) an EHR prescription, or (c) the patient med list. The card displays the information associated to the most recent record linked to that RXCUI, including the Medication NDC.

Medications		All	Not in EHR	No Fills
levothyroxine sodium 0.125 MG Oral Tablet • NDC: 68180097101	No Fill			
Prescribed on Jun 29, 2022 (1 month ago) • Barnes, Christopher • Arnot Ogden Medical Center 30 days supply View History				
insulin aspart, human 100 UNT/ML Injectable Solution [NovoLog] • NDC: 00169750111	No Fill			
Prescribed on Aug 16, 2021 (12 months ago) • Barnes, Christopher • Arnot Ogden Medical Center 90 days supply View History				
FreeStyle Libre 14 day Sensor Glucose Monitoring System • NDC: 57599000101	No Fill			
Prescribed on Mar 23, 2021 (1 year ago) • Haytoglu, Tahir • Arnot Ogden Medical Center 28 days supply View History				
levothyroxine sodium 0.1 MG Oral Tablet • NDC: 68180097101	No Fill			
View All (12)				