

# Pediatric Outreach Team

## PRACTICE GUIDE

### WHO

The Social Work Care Management team has expanded to include a Pediatric Outreach Team. **Brianna Searight, BSW, and Meghan Willis, B.A.**, have extensive community-based experience working with children and families across diverse settings and service areas, including family and social services, domestic violence, children's health home care management, the Office of Persons with Developmental Disabilities (OPWDD), and behavioral health care.

### WHAT

This team's primary goal is to support children and families who face barriers to accessing **basic resources** like:

- Food insecurity
- Clothing
- Inadequate housing
- Financial and Social services
- Lack of insurance
- Diapers, formula, infant care items
- Dental care
- Basic referrals for developmental evaluation
- Basic connectivity to behavioral health and/or substance abuse counseling
- Complex transportation issues only

### WHY

Social drivers of health (SDOH) impact access to routine health and preventative care in our community. Early identification and screening for SDOH is critical in allowing for early referral and intervention with high-risk populations.

### HOW

- **Your SW CM will remain the primary receiver of your referrals, and your referral process will not change.**
- Your SW CM will work with Brianna and Meghan as needed to address a family's basic needs.
- Outreach notes will be faxed securely to the practice via Right Fax **OR** Meghan and Brianna will document their work within the practice EMR.

FOR ADDITIONAL QUESTIONS CONTACT: [ROBIN\\_MCELLIGOTT@URMC.ROCHESTER.EDU](mailto:ROBIN_MCELLIGOTT@URMC.ROCHESTER.EDU)